RESOURCES DIVISION STRATEGIC PLAN

November 27, 2012

VISION:

The Resources Division will be a strategic business partner to the institution in acquiring and managing resources to serve GGC's mission. It also will be peer-recognized as a leader in providing financial and administrative services within the USG.

MISSION:

The Resources division plays a key role in shaping the strategic direction of the College through efficient and innovative resource management, planning and problem solving. The division provides financial and administrative services to support the GGC mission through:

- Responsible fiscal oversight and safekeeping of the College's financial resources.
- Advice and guidance in the allocation of resources within the institution.
- Innovative programs and services that attract, retain and develop high quality faculty and staff to support students.
- Striving to provide the highest levels of customer service.
- Demonstrating the highest levels of ethical and professional standards.
- Ensuring compliance with all applicable regulations.

Departments include Controller, Accounting and Finance, Bursar, Payroll and Benefits; Human Resources; Internal Auditor, and Procurement.

STRATEGIC PRIORITIES:

1. Develop a comprehensive resource plan to meet enrollment growth in a resource constrained environment.
2. Implement appropriate fiscal oversight and controls to ensure compliance with all applicable policies and laws.
3. Provide excellent customer service through teamwork, continuous improvement and a spirit of innovation.
4. Provide objective assurance and consulting of fiscal and operational activities to add value to the College's operations.
5. Develop and implement programs to support the culture of the college within an ever-evolving environment.

Crosswalk: Resources Strategic Plan and Cross Functional Planning Strategic Priorities & Action Areas

Note: This table shows how the Resources Division Plan supports the College's strategic priorities. Relevant action areas from the College's cross functional strategic priority planning that involve the Resources Division should be addressed in your division and unit plans. The Resources Division plan will also include items that may not link directly to the cross-functional action areas, but which nevertheless support the College's priorities.

Resources Strategic Priorities	College Strategic Priorities and Action Areas
1. Develop a comprehensive resource plan to meet enrollment growth in a resource constrained environment. • Purchasing: best value lowest cost • Accounting: budget – establish and monitor. Targets and PPVs across the College • Student accounts: Self-service tools for students • All areas: USG guidelines and policies, laws and guidelines	(3: Resources) • Reach agreement on optimal annual enrollment goals based on obligations, student, and stair-step costs. • Support effort to establish additional revenue generation areas
2. Implement appropriate fiscal oversight and controls to ensure compliance with all applicable policies and laws. • All areas: USG guidelines and policies, laws and guidelines	(3: Resources)
3. Provide excellent customer service through teamwork, continuous improvement and a spirit of innovation. • All units	(3: Resources) (4: Culture, Infrastructure, Communications)
4. Provide objective assurance and consulting of fiscal and operational activities to add value to the College's operations. • All units: consultative vs obstacle • Audit	(3: Resources) (4: Culture, Infrastructure, Communications)
5. Develop and implement programs to support the culture of the college within an ever-evolving environment. • HR: workforce attract, retain, develop	(4: Culture, Infrastructure, Communications) • Develop and implement a plan and devote resources to re-establishing (or establishing) GGC's desired culture. • Examine and address organization barriers which hamper effectiveness, productivity, and communications. • Develop a more effective communications structure. • Identify and address highest priority infrastructure and staffing needs. • Select and develop very strong leaders and managers throughout the organization.